

Office Relocation Services

Fujitsu successfully relocated office and network infrastructure whilst minimising staff downtime.

THE CHALLENGE

An office move with considerable downtime at stake

Fujitsu PC Australia was moving office and was facing considerable downtime by switching off and disconnecting its IT and telecommunications systems during the relocation. There were doubts about the available hardware — servers, computers and other components — in terms of what could be reused, disposed of, upgraded or replaced. The company's existing telecommunications systems were observed to be inefficient and inflexible.

THE SOLUTION

Assess, plan, move and reinstall — with a new phone system

Fujitsu approached Empower IT Solutions for assistance with the relocation. The project involved assessing the existing infrastructure, planning the move, packing up the hardware and reinstalling the various IT components at the new site. In addition to disconnecting, moving and reconnecting the hardware infrastructure, our team installed a smart business phone system to replace their clunky and inefficient telecommunications system.

THE RESULTS

Out of one office, into the next, without business interruption

We completed an equipment audit and identified reusable and upgradeable components. New switches, routers and wireless access points were implemented as part of the relocated network, and workstations were configured and connected. After configuring internet, firewall and security services the team tested the connections to ensure faultless operations. Finally, a professional-grade phone system relying on Cisco handsets was installed along with VoIP communication gateways. Fujitsu minimised staff downtime while experiencing increased productivity and efficiency overall.

THE CLIENT

Fujitsu PC Australia

Part of a multinational group of companies that manufacture and market PCs. With ties back to Japan, Fujitsu places a strong emphasis on product and service excellence.

Industry: Information technology

Locations serviced: Australia

BUSINESS BENEFITS

- ▶ Network components reutilised, maximising hardware lifespan
- ▶ Under-performing hardware replaced with better-suited infrastructure
- ▶ Advanced phone system for handling calls from anywhere
- ▶ Staff downtime minimised through the move

"Empower IT timed our project to perfection. Out from one office, into the next — fast, smooth and efficient. Business continued as expected without any problems."

BERT N.
COUNTRY MANAGER,
FUJITSU